# **CODER ASSESSMENT & CODING AUDITS**

**INSTANT RESULTS:** SYSTEM DELIVERS INSTANT RESULTS AND RECOMMENDATIONS



### **Pena4's Coding Assessment Benefits**



Automated Fully automated to save time and efforts for coding leaders.



**Data Driven** Data-driven approach maintains objectivity and captures current performance trends.



Compliant

Improved consistency, accuracy, and credibility. Identifies standings compared to national benchmarks.



**Instant Results** System delivers instant results and recommendations.

## Pena4's Coding Audits Benefits



**Credentialed** Credentialed team of Coding Auditors.



**Experienced** Auditing team with average of 15 years' H.I.M. experience.



Tools Customized, comprehensive auditing tool that compiles audit data and generates meaningful reports.



**Remote** Remote audit capabilities.



**Flexibility** Flexible scheduling.

Accurate and efficient medical coding plays a critical role in healthcare revenue cycle management. Health information management leaders across every medical vertical need to maintain the highest levels of clinical code quality. As a result, these executives prioritize five primary objectives to maximize results within their operations:

#### Education • Training • Improvement

Every coder in your organization receives identical records to code, eliminating any complexity difference that could result in a coding audit.

#### **Targeted Medical Coder Assessments:**

Pena4's targeted medical coder assessments deliver meaningful, quantifiable insight into every coder's strengths and weaknesses to:

- Monitor recently hired employees
- Determine team knowledge
- Evaluate new hires

Identify training opportunities and effectiveness

Pena4 leverages a data-driven approach to remove the risk of peer-to-peer subjectivity. We also fully compare individual medical coders and entire medical coding teams to established national coding benchmarks to measure accuracy and productivity.

Most importantly, Pena4's Coding Assessment tool is fully automated, enabling our H.I.M leaders and medical coding managers to save time, effort, and resources managing their team compared to traditional, manual methods.

#### Pena4's Coder Assessment Features:

- Assign identical cases to all client's medical coders with patient type specialty
- Code scores automatically calculated
- Instant report card for every coder, outlining strengths and weaknesses
- Offers additional coder report card that outlines quality and productivity
- Identify accuracy rates and financial impact for each coder assessed
- Show areas of strengths and weaknesses by coder and record type for more in-depth insight on education needs
- Benchmark team accuracy and output across nationwide medical coders

#### **Coder Audits**

Pena4's expert medical coding auditors deliver an unbiased assessment of quality and accuracy to:

- Validate code assignment
- Check DRG selection
- Review coding compliance

#### **Medical Coding Audits**

Pena4's experienced and credentialed auditors carefully work through a healthcare system's medical records to identify potential revenue vulnerabilities, increase the benefits of continuity of care for patients, and designate opportunities for financial and coding performance improvement. Our flexible audit services allow clients to select from single,

monthly, quarterly, or annual audit programs. Pena4's medical coding audit program includes:

#### **Kick-Off Meeting**

This onsite event determines the most cost-efficient and impactful audit scope and methodology to pursue.

#### **Target Selection**

Our auditors designate a specific focus for each audit or review, including:

- High-risk diagnosis and DRGs
- Principal diagnosis
- Principal procedure
- CC or MCC conditions

#### Validation Review

Pena4 conducts complete validation of all procedure codes, sequencing, and code specificity to ensure compliance with the latest coding standard and quidelines. We also provide validation (retrospective or concurrent) of all DRG (MS/APR) assignments.

#### **Opportunity Improvement Report**

Our comprehensive recommendation report outlines all documentation improvement and coder education opportunities.

#### **Customized Education**

Pena4 provides education and training programs to address specific coder knowledge gaps and clinical documentation insufficiencies identified throughout the medical coding audit process.

"Throughout all of Baystate's ICD-10 preparations, Pena4 has been there, providing expert guidance on the journey to ICD-10. The firm not only helps us accomplish what's now, but also prepares us for what's next."

Walter Houlihan, Corporate Director, MBA, FHIA, FAHIMA, Director of H.I.M. and Clinical Documentation.

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